

Terms and Conditions – Doctor Vida DNA Analysis of Psittaciformes

1. General Information

These Terms and Conditions define the guidelines for the use of the Doctor Vida DNA Analysis of Psittaciformes (ref. 133001022), and manufactured by STAB VIDA. By purchasing and utilizing this product, the client acknowledges and agrees to the terms detailed below.

2. Accuracy of the Doctor Vida DNA Test

The Doctor Vida DNA test, provided by STAB VIDA has an estimated accuracy of over 90%. However, factors such as biological variability, sample integrity, and external influences may affect the quality of the results- called "external factors". Consequently, results must be interpreted with caution and, when necessary, confirmed through laboratory methods. STAB VIDA does not assume responsibility for decisions or consequences resulting from external factors that could affect the quality of the test. The execution, interpretation, and application of the results are entirely the user's responsibility.

3. Mandatory Use of Doctor Vida Pocket Device

To perform the Doctor Vida DNA test, it is mandatory to order a **Doctor Vida Pocket Device** (ref. 133001002). The device ensures proper sample processing and reliable results. For more information consult: <https://doctorvida.store/product/doctor-vida-pocket-pcr-equipment/>

4. Storage and Use Conditions

To ensure the proper functionality of the product, the kits and device must be stored and operated under the recommended conditions specified by STAB VIDA. STAB VIDA does not assume any responsibility if these conditions are not met, and improper storage or handling may compromise the accuracy and reliability of results.

5. Instructions for Use

The client must follow the **Instructions for Use** provided by the manufacturer. Failure to adhere to these guidelines may result in inaccurate results or potential damage to the product. STAB VIDA is not responsible for any discrepancies in results or any damage arising from the incorrect use of this product.

6. Ordering and additional Services

The orders may be placed through the online ordering system (<https://doctorvida.store/>) or via email (dvida@stabvida.com).

The product price, under specific conditions, may include additional services such as a **Bird Identity Card** and a **Certificate by Laboratory Analysis**. If the standard product is purchased without this service and they are requested later, they will be charged at the standard service rate applicable at the time of the request.

7. Liability Disclaimer

STAB VIDA is not liable for any direct, indirect, or incidental damages resulting from the use, interpretation, or application of the DNA test results. The client acknowledges that this product is intended to provide bird sexing based on DNA analysis, and the final responsibility for how the results are used lies entirely with the user.

8. Modifications and Updates

STAB VIDA reserves the right to modify these Terms and Conditions at any time and keep the updated documents available to the client. It is the client's responsibility to stay informed of any updates to the product usage guidelines and terms.

9. Technical Support

STAB VIDA provides technical support to assist users in the correct use of the Doctor Vida DNA Analysis of Psittaciformes test and the Doctor Vida Pocket Device.

Technical support includes:

Initial Assistance: Guidance and support during the first tests performed, to ensure the correct usage of the product and to help the user in operating the system independently.

Ongoing Support and Maintenance: Continuous assistance for any questions or issues related to the DNA Analysis of Psittaciformes test procedure or the functioning of the Doctor Vida Pocket Device. Clients are encouraged to contact technical support whenever needed to ensure optimal product performance.

10. Manufacturer Information

To request a product demonstration or technical support, please contact our technical team.

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